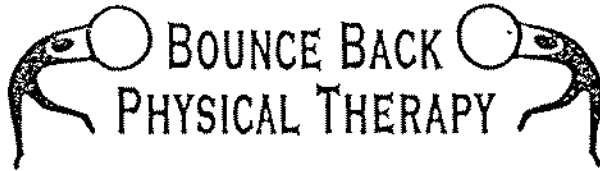


Stephanie Sposato, MPT



Charan Chadha, MPT

Welcome to Bounce Back Physical Therapy. It is our goal to provide you with the best quality care possible to ensure a full recovery. Quality care results from a cooperative effort between patient and therapist. We are asking for your cooperation to help make sure your visits exceed your expectations.

**Scheduled Visits-** Because we insist each of our patients receive individualized attention, each appointment time is valuable. We require 24 hours notice of a cancellation. Please be considerate and let us know if you cannot keep your appointment. We realize that emergencies happen, however, there is a \$30 cancellation fee for offenders.

**Deductibles & Co- insurances are due at the time of service.** Late payments will incur a \$5 billing charge, We accept cash or checks only. All bounced checks will incur a \$35 service charge.

Please feel free to express any concerns that you may have so we can address them immediately. We have these guidelines so we can ensure that each patient receives quality efficient service. We look forward to working with you and thank you for choosing Bounce Back Physical Therapy.

Signed \_\_\_\_\_

Date \_\_\_\_\_

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